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ALCOHOL REVIEW BOARD

Thursday, May 18, 2017

6:30 P.M.

COUNCIL CHAMBERS



| | | |
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| Present: | Chair: | John Lazenby |
| | At-Large: | Margot Ashley, Demetrius Galfas, Kathy Rall, |
| | Records Clerk: | Kaleigh Frederick |

Mr. Lazenby called the meeting to order at 6:30 pm and noted that a quorum was met for the meeting.

OLD BUSINESS: Approval of Minutes: A motion to approve the minutes of the April 19, 2017 meeting of the Alcohol Review Board was made by Ms. Rall and seconded by Mr. Galfas. The vote was unanimous in favor.

NEW BUSINESS:

Action Plan presented by **Patel & Ali Inc. DBA Gulf Food Mart** located at 127 Arcado Road, for violating Alcohol Ordinance.

Mr. Lazenby called Mr. Patel, with Gulf Food Mart, to the podium to present the plan of action to prevent future violations. Mr. Patel provided daily reports and register summaries to the board to confirm that no alcohol sales took place during their days of suspension. Mr. Patel provided a written plan that explained future procedures on training staff and preventing any violations. He also presented pictures of signage on the doors and beer coolers, which notified customers they must show ID to purchase alcohol. In addition, there are signs on the register that reminds employees to check for ID and to refuse selling to anyone who already seems intoxicated. Mr. Patel stated that the new POS software requires the date of birth to be entered before the transaction can be completed. Ms. Rall asked Mr. Patel if he had received much backlash from his customers. Mr. Patel expressed that he has explained his new policy to his customers and they have been supportive. Mr. Lazenby, asked if the board or Mr. Patel had any other questions, they did not. With no other business to discuss Mr. Patel was excused.

Action Plan presented by **ANB Inc, DBA Depot Package** located at 4280 Lawrenceville Hwy., for violating Alcohol Ordinance.

Brian Nguyen was appeared before the board to present his written plan of action. Mr. Nguyen, stated that there are signs throughout the facility, at the entrance, on the displays and coolers, and at the register. The customers they must present ID regardless of age or how frequently they visit the establishment. He stated that if an employee fails to check ID they would be terminated immediately. Mr. Lazenby inquired about the number of employees. Currently there are only two others besides Mr. Nguyen, who work there. Mr. Nguyen explained the other two employees have been employed for six and three years. He currently has a sign out for hiring. There have been inquires, however none he felt comfortable about hiring. Ms. Ashley asked how the customers have taken to the new policy. Mr. Nguyen expressed his customers have become very upset at times. He has had people laugh at him, throw their ID's or cuss at him, out of frustration.



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Mr. Nguyen asked the board what types of identification are acceptable for the purchase of alcoholic beverages. Ms. Frederick stated that she would look into the question and provide him with the information. Mr. Lazenby, asked if the board or Mr. Nguyen had any other questions, they did not. With no other business to discuss Mr. Nguyen was excused.

Action Plan presented by **Lilburn Ventures DBA Neighbor's Market** located at, 646 Indian Trail for violating Alcohol Ordinance.

Mr. Lazenby called Ms. Panjwani, with Neighbor's Market, to present the plan of action to prevent future violations. Mr. Zain Sohinaï accompanied Ms. Panjawni at the podium stating that he will be a manager at this location. Mr. Sohinaï also manages their other location at Beaver Ruin and Burns Road. He has been with the company for twelve years and will be filling in more at the Indian Trail location, once the current manger is out for medical leave. Ms. Panjawni presented an action plan, as well as detailed reports proving no alcohol sales were conducted during the two day suspension. Ms. Ashley asked what efforts they took to prevent access to the alcohol. Ms. Panjawni informed the board they spoke with customers and explained their suspension. They placed signs on the door and also put displays in front of the alcohol coolers. This location currently has three employees. Mr. Panjawni also explained to the board that the employees have to print the receipts of all alcohol sales and has the POS system setup to print the date of birth on the receipts as well. He keeps the daily reports with all alcohol sells that took place. Mr. Lazenby stated he was impressed by all the efforts that they have taken. Mr. Lazenby asked if the board or Ms. Panjawni had any other questions, they did not. With no other business to discuss Ms. Panjawni was excused.

Action Plan presented by **Leiserv, LLC DBA Brunswick Bowling** located at 3835 Lawrenceville Hwy, for violating Alcohol Ordinance.

Mr. Lazenby called for Brunswick Bowling to present their Action Plan. Mr. Sammy Knowles and Lisa Caraway were present. The written action plan was submitted at the previous meeting April 18, 2017. Mr. Knowles reiterated the different policy that is now being implemented. All of the employees are TIPs certified. Those, who are of age to drink, have wristbands on to easily identify. Mr. Knowles also stated that he frequently will review video footage of the bar to ensure the ID is being checked. There are only two bartenders and one of them has been with the company for around twenty-five years, according to Mr. Knowles. It was asked by the board, if underage patrons attempted to purchase or drink alcohol provided by someone of age in a group. Ms. Caraway stated that in her fourteen years with the company it rarely happens, but could happen more during summer season when children are out of school. Ms. Ashley asked, of the seventeen employees what is the shortest length of employment. It was answered; the most recent employee was hired about a month ago. Mr. Knowles also informed the board that Brunswick participates in a Mystery Shopper program. He stated that in the most recent summary, the shopper witnessed all patrons who looked under forty, provided ID before being served alcohol. Ms. Caraway asked the board if she still had to appear at the next meeting or if Mr. Knowles would be sufficient. The board agreed, Ms. Caraway does not have to come back before the ARB for future meetings. Mr. Lazenby asked if the board or Mr. Knowles had any other questions, they did not. With no other business to discuss, Mr. Knowles and Ms. Caraway were excused.

Action Plan presented by **RSSS, LLC DBA Hookah Haven** located at 375 Rockbridge Road Suite 200, for violating Alcohol Ordinance



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Mr. Lazenby called for Hookah Haven to present their Action Plan. Shawn Cheran, the manager, was present. Mr. Cheran informed the board that all the employees have been retrained and TIPS certified. They also have started checking ID at the entrance and providing those of drinking age a wristband. Mr. Cheran stated that there is signage throughout the facility stating ID is required. Mr. Lazenby told Mr. Cheran to put an action plan into writing and to email it to Ms. Frederick, by the end on the following business day. Mr. Lazenby also expressed the importance of timely return on excise payments. Ms. Ashley asked about future plans of hiring and at this time the location has adequate staff. Ms. Ashely questioned the plan of action for future hires. Mr. Cheran stated individuals who are inquiring to work are informed they must get a server card issued by Lilburn Police Department and TIPS certification, prior to employment. Mr. Lazenby asked if the board or Mr. Cheran had any other questions, they did not. With no other business to discuss Mr. Cheran was excused.

Action Plan presented by **Tiberia Restaurant DBA 1910 Public House** located at 107 Main Street, for violating Alcohol Ordinance.

Mr. Lazenby called for 1910 to present their Action Plan. Manager Christy Garcia was present on behalf of 1910 Public House. Ms. Garcia presented a new employee handbook with updated policy. She stated that all employees are currently TIPS certified and all new hires must become certified within thirty days. Ms. Garcia stated that staff meetings take place before shifts and everyone is reminded that customers must show ID, no matter if they look of age. She did state that many customers have become angry about the new policy. Ms. Garcia also mentioned that 1910 had looked into their point of sales systems, but they could not be programed to prompt a date of birth for alcohol sales. Ms. Garcia had asked if it was legal for her to serve someone who had recently become twenty-one, but still held a vertical license that states "Under 21" on the ID. Ms. Frederick stated that she would look into that as well and provide her an email response. Ms. Garcia also informed the board that when she is not at 1910, Kyle Miller is the assistant beverage manager in charge. Mr. Lazenby asked if the board or Ms. Garcia had any other questions, they did not.

Special Event Application presented by **Tiberia Restaurant DBA 1910 Public House** located at 107 Main Street, for Drivin' and Cryin' Concert in the Park for beer and wine sells.

Mr. Lazenby asked Ms. Garcia to explain the process for vending in the park. Ms. Garcia stated that all individuals who purchase alcohol will be given a wristband. There will be four employees that will be working the event. She also stated the beer truck is being provided by Eagle Rock Distributors. Mr. Lazenby asked if she could put into writing the details for the event and email them to Ms. Frederick. With no other business to discuss Ms. Garcia was excused.

Show Cause Hearing for **Souter Enterprises dba Oyster Barn** located at 311 Beaver Ruin Road, for failure to pay excise tax in a timely manner.

Mr. Lazenby informed the board the matter has been resolved and is dismissed.

Public Comment: Mr. Lazenby called for public comment. There was none.



ADJOURNMENT

Ms. Rall made a motion to adjourn, seconded by Ms. Taylor. The meeting adjourned at 7:15 p.m.

John Lazenby, Chair of ARB

Date

Respectfully submitted,
Kaleigh Frederick